



Quality Policy Statement

At **Sydani Group**, we are committed to delivering high-quality advisory, research, program management, monitoring and evaluation, capacity-building, and social impact solutions that consistently meet and exceed the expectations of our clients, development partners, beneficiaries, and other interested parties.

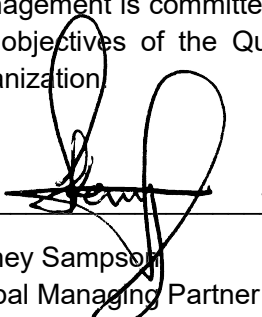
We achieve this by providing innovative, evidence-based, and client-focused services that create measurable impact, support informed decision-making, strengthen institutions, and contribute to sustainable development outcomes.

We support this commitment through the effective implementation, maintenance, and continual improvement of a Quality Management System (QMS) that conforms to ISO 9001:2015 requirements. We ensure that our processes are effectively managed, our people are competent and continuously developed, and our services are delivered efficiently, professionally, and in accordance with applicable standards and stakeholder requirements.

We are dedicated to:

- Understanding and meeting the needs and expectations of our clients, development partners, beneficiaries, and other interested parties.
- Delivering quality services that are timely, innovative, and impactful.
- Continually improving the effectiveness of our Quality Management System and organizational processes.
- Developing the competence, engagement, and performance of our employees and associates.
- Promoting evidence-based decision-making and risk-based thinking across all operations.
- Complying with applicable statutory, regulatory, contractual, and stakeholder requirements.
- Building and maintaining strong, transparent, and sustainable relationships with clients, partners, donors, suppliers, and stakeholders.

This Quality Policy provides the framework for establishing, implementing, monitoring, and reviewing quality objectives and is communicated, understood, and applied throughout Sydani Group. Management is committed to providing the leadership, resources, and support necessary to achieve the objectives of the Quality Management System and drive continual improvement across the organization.



Sidney Sampson
Global Managing Partner